



Rules

Guests are kindly requested to strictly observe the following rules in order to allow everyone a pleasant stay.

- On the day of arrival rooms will be available, by appointment, starting from **13:00**.
- On the day of departure rooms must be vacated by **10:00**.
- The linen, included in the room rate, will take place **every three days**. In case of different needs, please inform staff.
- Cleaning of the rooms, if included, will be carried out from 10:00 to 13:00. Guests can not use this service at different times. If you rent the entire apartment, the cleaning service will be carried out at the end of the stay.
- In the case of lost keys you will be charged **€ 55.00**.
- Guests must respect the rules of civil cohabitation and communal life, especially relating to compliance times of silence **from 14.00 to 16.00** and **from 22.00 to 08.00**.
- Guests are obliged to use the common areas and facilities decently and responsibly, trying not to create discomfort or restrictions mutually. **It is not possible to move furniture and equipment** (beds, tables, mirrors, etc.) **from its original location**.
- Direction is not responsible for theft, loss and damage to values and objects left inside the structure.
- People not booked, unauthorized or unregistered can't entry in the house. Visits from friends or family must be authorized by the Direction, after presentation of ID card.
- Pets are not allowed.
- It's strictly prohibited smoking inside the rooms and public areas of the structure. Guest can smoke on the outdoor balconies using the ashtray.
- Eating food inside the rooms is forbidden.
- It's strictly prohibited to use warmers, electric stoves, gas stoves and similar inside the structure, as it can cause damage to the structure itself, people and things.
- It is absolutely forbidden to throw in the toilet and in the sinks objects that could block the pipes.
- Any damage to structures due to carelessness or negligence will be charged to those who caused the event.

Please turn off the lights, appliances and AC before leaving the room.

If you use the condominium lift, please close the doors after leaving.