



## Rules

Guests are kindly requested to strictly observe the following rules in order to allow everyone a pleasant stay.

- On the day of arrival rooms will be available, by appointment, starting from **13:00**.
- On the day of departure rooms must be vacated by **10:00**.
- The linen, included in the room rate, will take place every three days. In case of different needs, please inform staff.
- Cleaning of the rooms, including in the room rate, will be carried out from 10:00 to 13:00. Guests can not use this service at different times.
- In the case of lost keys you will be charged € **55.00**.
- Guests must respect the rules of civil cohabitation and communal life, especially relating to compliance times of silence **from 14.00 to 16.00** and **from 22.00 to 08.00**.
- Guests are obliged to use the common areas and facilities decently and responsibly, trying not to create discomfort or restrictions mutually.
- Direction is not responsible for theft, loss and damage to values and objects left inside the structure.
- People not booked, unauthorized or unregistered can't entry in the house. Visits from friends or family must be authorized by the Direction, after presentation of ID card.
- Pets are not allowed.
- It's strictly prohibited smoking inside the rooms and public areas of the structure. Guest can smoke on the outdoor balconies using the ashtray.
- It's strictly prohibited to use warmers, electric stoves, gas stoves and similar inside the structure, as it can cause damage to the structure itself, people and things.
- It is absolutely forbidden to throw in the toilet and in the sinks objects that could block the pipes.
- Any damage to structures due to carelessness or negligence will be charged to those who caused the event.

**Please turn off the lights, appliances and AC before leaving the room.**